

MINIMUM TECHNICAL SPECIFICATION

The following information will allow you to determine if you have the correct technical setup to successfully use the exam software and remote invigilation software to sit a session exam within your home.

It is important that you read the guidance and ensure that that you meet the minimum specification as you will be asked to confirm your understanding of this if you proceed to booking a remote exam.

General Requirements

- Exams must only be run on desktop PCs or full-size laptop computers excluding **Macs**.
- Desktop or Laptop computer with 2GB spare hard disc space; front view camera 720p (main view for remote invigilation)
- Recommended minimum screen size is 17"
- Use of dual monitors is prohibited
- Your home broadband must be stable and free from interruptions. Please note that an unstable connection will cause problems during the exam and may lead to your exam being terminated. We strongly recommend you connect via a wired internet connection and not a wireless internet connection.
- Remote invigilation mobile device (secondary view). Ensure this is set to mute. Device must be logged out of other applications with call forwarding set (other than YouXun).
- Mobile device stand. It is recommended that a stand is used to hold the mobile device. The stand is to be placed at an appropriate position and angle per testing requirements. Other means to secure the device in a fixed position are permitted so long it meets the requirements of the exam.
- Mobile phone used as a backup for emergency contact. In the event that the desktop version of YouXun has issues where the proctor is unable to see the video via primary view, then the candidate may be contacted via this mobile phone. The mobile phone number should be the one you registered in MYACCA.

Additional requirements pertaining to the use of laptop computers are as follows:

- The contained hardware and software requirements are adhered to
- Laptops are connected to a mains power supply and must not be powered from battery alone to conduct CBEs.
- It is strongly recommended that a laptop is only used with docking station, mouse, and monitor.
- We do not recommend using a computer provided by your employer or institute as their own security policies may prevent software installation or prevent your exam starting.

Hardware and operating system requirements

CPU	2GHz
Memory	2GB 1GB free at the time of starting the exam
Desktop	Desktop or Laptop computer with 1Gb spare hard disc space; front view Camera 720p, microphone and loudspeaker.
Software	Windows 8 or above
Browser	Chrome V.84
Internet Access	bandwidth≥20Mb/s, Desktop Stable WIFI Second Vision Mobile Device 4G
Webcam	720p
Second Vision Mobile Device	IOS13 and above Android 4.1 or above
Graphics	A Graphics Adapter that: <ul style="list-style-type: none">• supports DirectX 9c or newer.• has at least 128MB of Video RAM.• supports 1024 x 768 resolution in 32 bit colour. Please note: Use of dual monitors is prohibited.
Power	Power settings should be set NOT TO sleep or Hibernate while in operation of exam delivery.
General	The use of virtualised machines is prohibited.
Regional	Regional settings must be set to "English (United Kingdom)" Decimal Separator must be set to "." Thousand Separator must be set to ","

	<p>Date Separator must be set to “/” Time Separator must be set to “:” Short Date Format must be set to “dd/MM/yyyy” Long Date Format must be set to “dd MMMM yyyy” List Separator must be set to “,” English must be the active keyboard. An English language must be installed on the PC (Normally any version of English will be sufficient). Please note: Settings can be checked and changed via the control panel on the PC or via group policy. Regional settings are user specific and need to be considered for the user account accessing the device. GPO policy can also override any manual settings if configured via Active Directory GUpdate service (default every 90 minutes). Please note: Some OEM supplied machines have an initial local regional setting, but this has not been set in the registry. In this case it may be necessary to manually set these for the registry to be permanently updated.</p>
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