Top tips for sitting your remote session exams

Before you book your exam

Ensure the computer you will use on exam day meets our **minimum technical specifications**	Read and understand the **Student Information Sheet**	Study in the same location, with the same connection and equipment you will use on exam day	Use a personal computer. If using a corporate laptop, ensure there are no firewalls or security settings that may prevent the exam software from running	Use a WIRED internet connection to avoid any connection disruptions

After booking and before exam day

Can't meet our minimum specifications? **Contact Us** today to withdraw before your exam day	Download, install and test the iX Exam Delivery software on Google Chrome after you receive your Token ID, 5 days before your exam	Attend the ATA Student Trial Day for information about check-in, set-up and more. **Install the YouXun app first on PC and mobile here**	Avoid upgrading or changing your software after successfully completing the web system test	Fully reboot your PC the day before your exam. This will reset your applications

On exam day

Set up your workspace before you login. **View our desk set-up here**	Launch the YouXun app 30 minutes before your exam start time	Launch the iX Exam Delivery software 30 minutes before your exam start time	Bring a calculator. Scientific calculators are NOT provided on the exam platform	Connect to a power source throughout the full exam	NO scrap paper is permitted. Use onscreen scratch pad	Don't Close the YouXun or Examinar applications

After exam completed

Uninstall the exam software once you've exited the exam	**Sitting multiple remote exams?** You'll need to reinstall the software again	**Sitting multiple remote exams?** Make sure you enter the correct Token ID for each exam	If experiencing technical issues, contact your invigilator or **submit a Mitigating Circumstances request** from your myACCA account

Any issues? Contact us using our <u>Contact Us form</u>

Think Ahead ACCA